

# UTAH DEPARTMENT OF HUMAN SERVICES

## Recovery Services

### ***Quick Facts:***

- Over 148,000 children are served by child support services
- Collected \$216 million
- \$186 million in child support collections
- \$4.4 million was returned to the State General Fund
- \$30 million was collected on behalf of the Department of Health for Medicaid reimbursement
- Over \$6.1 million was collected on behalf of Utah Department of Human Services for children in care
- Verified insurance coverage on 268,399 recipients, avoiding over \$255 million in Medicaid costs
- Over 96% of orders contain provisions for health insurance

The primary mission of Office of Recovery Services is to promote responsibility. We help ensure that parents are financially responsible for their children by providing child support services and support for children in care. We also work to help ensure public funds are used appropriately through the efforts of our Bureau of Medical Collections.

### **SOME OF OUR SERVICES**

- Establish paternity
- Establish and enforce child support and medical support
- Modify existing child support orders
- Cost avoid Medicaid expenditures
- Recover Medicaid expenditures

### **VOLUNTEER OPPORTUNITIES**

Our office does not currently have volunteer opportunities; however, volunteer opportunities in other State offices can be found by contacting:

Utah Commission on Volunteers, 1-888-755-UTAH (8824), [www.volunteers.utah.gov](http://www.volunteers.utah.gov)

### **IF YOU NEED MORE INFORMATION**

#### **Utah Office of Recovery Services**

801-536-8500, email: [orswebmail@utah.gov](mailto:orswebmail@utah.gov)

#### **Bureau of Medical Collections**

801-536-8500, email: [orswebmail@utah.gov](mailto:orswebmail@utah.gov)

#### **Co-Parenting Mediation Program**

#### **(Administrative Office of the Courts)**

801-578-3826, [www.utcourts.gov/mediation](http://www.utcourts.gov/mediation)

#### **Federal Office of Child Support Enforcement**

303-844-3100, [www.acf.hhs.gov](http://www.acf.hhs.gov)

#### **Utah Public Assistance Fraud Hotline (Department of Workforce Services)**

800-955-2210, email: [wsinv@utah.gov](mailto:wsinv@utah.gov)

*For additional information about our programs and services, visit our web page, [www.ors.utah.gov](http://www.ors.utah.gov), and click on the links listed on the left*