

Recovery Services

Quick Facts:

- 130,000 children are served by child support services
- Recovery Services collected \$211.4 million in FY 2008
- Child support collections were \$180.6 million
- \$5.4 million was returned to the State General Fund
- \$28.7 million was collected on behalf of the Department of Health for Medicaid reimbursement
- Over \$6.3 million was collected on behalf of the Department of Human Services for Children in Care
- Recovery Services verified insurance coverage on 266,543 recipients, avoiding over \$147.7 million in Medicaid costs
- 96.5% of Recovery Services orders contain provisions for health insurance

The primary mission of Office of Recovery Services is to promote responsibility. We help ensure that parents are financially responsible for their children by providing child support services and support for children in care. We also work to help ensure public funds are used appropriately through the efforts of our Bureau of Medical Collections.

SOME OF OUR SERVICES

- Establish paternity
- Establish and enforce child support and medical support
- Modify existing child support orders
- Cost avoid Medicaid expenditures
- Recover Medicaid expenditures

VOLUNTEER OPPORTUNITIES

Our office does not currently have volunteer opportunities; however, volunteer opportunities in other State offices can be found by contacting:

Utah Commission on Volunteers, 1-888-755-UTAH (8824), www.volunteers.utah.gov

IF YOU NEED MORE INFORMATION

Utah Office of Recovery Services

801-536-8500, email: orswebmail@utah.gov

Bureau of Medical Collections

800-821-2237, email: orswebmail@utah.gov

Co-Parenting Mediation Program

(Administrative Office of the Courts)

801-578-3826, www.utcourts.gov/mediation

Federal Office of Child Support Enforcement

303-844-3100, www.acf.hhs.gov

Utah Public Assistance Fraud Hotline

800-955-2210, email: wsinv@utah.gov

For additional information about our programs and services, visit our web page, www.ors.utah.gov, and click on the links listed on the left and right sides of the main page.